



**Davida Grant**  
Senior Counsel

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May 10, 2004

Marlene Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**RECEIVED**

**MAY 10 2004**

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

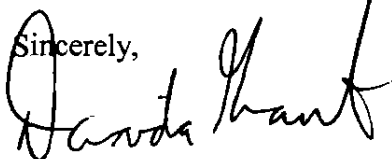
**Re: Notification of Subscriber Transfer  
CC Docket No. 00-257**

Dear Madam Secretary:

Pursuant to Section 64.1120 of the Commission's Rules, this letter provides notification of the transfer of certain Kansas local exchange subscribers of Ciera Network Systems, Inc. ("Ciera") to SBC Kansas.

Ciera was unable to continue providing its customers telecommunications service in the SBC Kansas region. To prevent disconnection of service for Ciera customers, SBC Kansas began providing Ciera customers local telephone service, for an interim period, until May 25, 2004. SBC Kansas provided these customers notice that they must select an alternative provider of telecommunications service by May 25, 2004, or their service will be disconnected. A sample notification letter is attached hereto.

Should you have any questions, please do not hesitate to contact me.

Sincerely,  


Davida Grant

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**FINAL NOTICE**  
RE: 316-282-7684-273

May 4, 2004

(NON-PUB) SOTH, T  
809 W 17 CT

NEWTON KS 67114

Dear (NON-PUB) SOTH, T

Until very recently, Ciera Network Systems (Ciera) had been providing your **local telephone service** (dial tone) over the resold facilities of SBC Kansas (SBC). As you may be aware, Ciera is no longer able to provide your **local telephone service**.

But for the terms of the agreement governing Ciera's service to you, once Ciera's account with SBC was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notification to you, SBC began providing **local telephone service** to you for a limited transition period. You can continue receiving this service through May 25, 2004, which is the last day of this limited transition period. You will be billed by SBC for services provided to you during this transition period at our prevailing tariff rates.

**Important:** You have a choice in selecting the **local telephone service** provider you want to provide service to you. To continue to receive service after May 25, 2004, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. Contact numbers for the local telephone providers in your area are furnished on the attached list. You must make arrangements with a provider to actually begin providing you service **before** May 25, 2004 to avoid interruption of your service.

Should you wish to continue receiving SBC service after May 25, 2004, please call our business office. The telephone number for the SBC business office in your area is available in your SBC White Pages directory.

**Remember,** you must have replacement service up and running before May 25, 2004. If you fail to have replacement service functioning before May 25, 2004 you may not be able to keep the same telephone number for use with replacement service established after the limited transition service has been disconnected.

If within one week prior to the date of this letter, your **local telephone service** was disconnected or you changed your local telephone service provider, please disregard this letter. **If you have any questions regarding this letter please call 1-800-667-1086.**

Sincerely,

April Mullins

A handwritten signature in cursive script, appearing to read "April Mullins", is written over the printed name.

Manager  
SBC Southwest

Attachment